



BROOK TAVERNER

About Brook Taverner

Brook Taverner has been synonymous with quality British tailoring since 1912. Founded in the heart of Yorkshire, the company has spent more than a century building a reputation for producing premium menswear that combines timeless style, exceptional craftsmanship and outstanding value.

Today, with stores across England and Scotland, Brook Taverner offers an extensive range of suits, jackets, shirts, trousers and accessories, all designed using carefully selected fabrics and meticulous attention to detail.

Guided by its longstanding principles of quality, service and value, the business continues to make expertly tailored clothing accessible to customers nationwide.

With a heritage rooted in traditional tailoring and a commitment to innovation, Brook Taverner remains one of the UK's most respected names in classic menswear.

PROJECT SUMMARY

CLIENT

National premium menswear outfitters

REQUIREMENTS

Upgrade intruder and fire alarm systems across the estate

TECHNOLOGY

- Texcom Premier Elite 48 with Remote Service & Diagnostic Capability
- Texcom Dual Tech PIR Detectors
- CSL Gradeshift Pro
- C-Tec XFP 1 Loop 32 Zone Addressable Fire Panel
- Apollo XP95 Sounders
- Apollo XP95 Optical Smoke Detectors
- Apollo XP95 Heat Detectors

Project Objectives

As a well-established national retailer, Brook Taverner require reliable, up-to-date fire and intruder alarm systems to protect its staff, customers, stock and premises across multiple locations.

Some of the existing systems had reached the end of their operational life, making them increasingly difficult to maintain and less able to meet the demands of a modern retail environment.

The objective was to replace these ageing systems with dependable, compliant solutions that would improve reliability, reduce the risk of faults and false alarms, and provide consistent protection across the estate.

Brook Taverner was looking for an experienced partner capable of delivering a co-ordinated rollout with minimal disruption to day-to-day trading while ensuring each store remained fully protected throughout the upgrade programme.

Our Solution

To meet Brook Taverner's requirements, we designed a solution that delivered dependable protection while remaining scalable and easy to maintain across their multiple locations.

For intruder protection, we selected a Texecom system renowned for its reliability, flexibility and advanced detection capabilities.

Dual technology detectors help minimise false alarms without compromising security, while secure dual-path signalling ensures alarm activations can still be communicated to the Alarm Receiving Centre (ARC) should one path fail.

For fire protection, we installed a C-TEC addressable fire alarm system with Apollo XP95 sounders, optical smoke detectors, and heat detectors, providing accurate detection, fast identification of alarm locations, and simplified maintenance.

By combining proven fire and security technologies, we delivered a consistent, reliable solution that enhances the resilience of Brook Taverner's retail estate, providing dependable protection and greater confidence in the systems safeguarding each location.

The Outcome

Following the project, Brook Taverner's stores now benefit from improved reliability, enhanced detection capabilities and greater confidence that they are protected by modern, dependable technology. With robust fire and security solutions in place, Brook Taverner can continue focusing on delivering an excellent experience for their customers, knowing their premises are better protected.



"We have worked closely with CIA for the past 6 years, initially as they were located close to our Cirencester and Stratford upon Avon stores. We have been so impressed with the service and communication they provide, we subsequently retro-fitted a number of existing stores across the country. Relationships built on people as well as service, and working to a common goal, make this relationship successful."

Jonathan Greenwood (Retail Stores & Concessions Manager)

"It's been a pleasure to work with a well-established brand like Brook Taverner on this project. Delivering fire and security upgrades across multiple retail locations required careful planning, close collaboration and a consistent approach, and our team rose to the challenge throughout. We're proud to help protect their stores and we look forward to continuing our relationship in the future."

Matthew Harrison (Managing Director, CIA Fire & Security)