



KEYHOLDING & ALARM RESPONSE

The most important thing is that you are safe in the knowledge that your home is protected and alarm activations will not go unanswered, providing peace of mind.

SAFETY

The primary purpose of an alarm is to protect your home or business from an intruder, in the event of an activation, you may not want to put your family and friends or employees into a situation that may risk their safety. CIA Alarm Response Operatives are professionally trained in dealing with all sorts of emergency situations. Your home is your Castle and they come in all shapes and sizes. We look after everything from single bed apartments to Manor Houses. You may also have a second home that is unoccupied for long periods at a time. We can respond to alarm activations providing a report after we have handled the incident or liaise with you directly if you wish whilst we are there.



SERVICE

Keyholding can also be used to help protect your workforce, by using our service to lock up your property or accompany lone workers off the premises at night.

What happens if an activation occurs:

On notification that there has been an activation at your property, we will:

- **Attend** your property in CIA Alarm Response Vehicle
- **Inspect** the external of the property
- **Access** the premises
- **Identify** the cause of the activation
- **Resolve** the problem



If there is an intruder, the ARO will contact the police and wait for their arrival as well as arrange for any necessary repairs to be carried out, remaining at the property until it is fully secure.

SOLUTION

Alarm activations can happen at any time, day or night, rain or shine meaning that it is not always easy or possible to rely on family, friends or staff to assist at your property. CIA's offices are manned 24 hours a day, 365 days a year by fully trained Alarm Response Operatives. The most important thing is that you are safe in the knowledge that your home is protected and alarm activations will not go unanswered. **Providing peace of mind.**



ATTEND



INSPECT



ACCESS



IDENTIFY



RESOLVE



SECURE



FIRE & SECURITY

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PROVIDING
PEACE OF MIND