



Job Description: Service/Small Works Engineer

Field based engineering role carrying out preventative maintenance's, callouts, small works

MAIN DUTIES:

- ◆ Working within and adherence /compliance to all Health and Safety standards, CIA quality System procedures and NSI engineering standards.
- ◆ Servicing and maintaining electronic security and fire systems.
- ◆ Callouts and small works to electronic security and fire systems.
- ◆ Takeovers and upgrades for electronic security and fire systems.
- ◆ To identify and classify upgrade opportunities whilst on client sites.
- ◆ To advise clients of any compliance issues, and recommendations.
- ◆ To manage tasks via a PDA , mobile and emails.
- ◆ To report regularly and concisely with service coordinators.
- ◆ To provide after-hours callout via a rota system.
- ◆ To support other CIA engineering task as required.
- ◆ To ensure all your CIA equipment is kept in a compliant , and clean condition.
- ◆ Any other related works the company deems relevant to the position.



SKILLS REQUIRED:

- ◆ Health and safety training records, ECS / CSCS.
- ◆ At least 3 years working as an Engineer.
- ◆ Apprenticeship training records.
- ◆ FIA /equivalent qualifications.
- ◆ Relevant sector experience / qualifications.
- ◆ IT hardware/software experience / qualifications.
- ◆ Proactive problem solving abilities.
- ◆ Full UK driving license.
- ◆ Must be able to pass a CRB/DBS check.
- ◆ To be able to work alone or as part of a team.
- ◆ Excellent communication skills.
- ◆ Excellent time keeping.
- ◆ To be able to maintain all provided company equipment.
- ◆ Strong Customer Service skills.



BENEFITS:

- ◆ Competitive salary based around experience / qualifications.
- ◆ Competitive annual holiday allowance.
- ◆ Company vehicle provided.
- ◆ Company phone provided.
- ◆ Company laptop/tablet provided.
- ◆ Callout allowance provided.



FIRE & SECURITY

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